



QUALITY POLICY

OUR VISION AT ROSS MACHINE COMPANY IS TO BECOME OUR CUSTOMER'S PREFERRED SOURCE FOR CNC MACHINING AND PRECISION-MACHINED PARTS. WE ARE COMMITTED TO GOOD PROFESSIONAL PRACTICES AND TO THE QUALITY OF OUR PRODUCTS AS WELL AS TO PROVIDING A SUPERIOR STANDARD OF SERVICE TO OUR CUSTOMERS.

SUPERIOR QUALITY AND THE NEED FOR CONTINUOUS IMPROVEMENT ARE AT THE CORE OF OUR BUSINESS PHILOSOPHY. QUALITY OBJECTIVES AND GOALS FOR CONTINUOUS IMPROVEMENTS ARE ESTABLISHED AND STRIVED FOR. THE OVERALL OBJECTIVE OF THE QUALITY SYSTEM IS TO FULLY UNDERSTAND THE REQUIREMENTS OF OUR CUSTOMERS AND TO CONSISTENTLY MEET OR EXCEED THOSE REQUIREMENTS.

QUALITY IS THE RESPONSIBILITY OF EVERY ROSS MACHINE COMPANY EMPLOYEE. EACH EMPLOYEE IS REQUIRED TO FAMILIARIZE THEMSELVES WITH THE QUALITY DOCUMENTATION AND IMPLEMENT ALL POLICIES AND PROCEDURES IN THEIR WORK TO THE BEST OF THEIR ABILITIES.

ROSS MACHINE COMPANY, INC IS COMMITTED TO FULL COMPLIANCE TO ALL REQUIREMENTS OF ISO 9001 and AS 9100.

Effective 1/3/18

Thomas A Ross Sr.
President

Paul Johnston
Vice-President / ISO 9001 / AS 9100 Rep